



Improving performance in colleges through effective tracking and student engagement

CASE STUDY - Isle of Wight College

A General FE College, offering a diverse range of programmes from Entry Level to Higher Education



Isle of Wight College have been using eTrackr^{ILP} since 2013. Prior to this, tracking had been identified as an area for improvement by OFSTED. They set about investigating their options and looked at a number of products but felt that eTrackr^{ILP} offered the most student friendly interface and staff were enthusiastic as their previous systems had not met their expectations or requirements.

Installing eTrackr^{ILP} was fairly straightforward, however embedding it with staff did take a little longer. The Assistant Principal provided clear direction and guidance and before long staff could see the need for eTrackr^{ILP} and the benefit of using it.

The ethos of "If it's not on eTrackr^{ILP}, it isn't counted" is clearly embedded throughout the college.

"There is a lot to like about eTrackr^{ILP}: Career Plan, Notes, tracking Action Plans and more. For me, the Progress Reviews are the 'best thing since sliced bread'! There is also a great deal of flexibility in reporting; I've been able to build this into our claims process to make life for our Exams Department a little easier. eTrackr^{ILP} has engaged more people across the college for different reasons; eTrackr^{ILP} is our repository of data - most people use it one way or another

If any college was considering buying eTrackr^{ILP}, I'd say go for it! The support is really great. I've had some really bad experiences from software companies where we pay for support and get little, but the eTrackr^{ILP} team are great. They always go the extra mile and there is no such thing as a silly question. For such a complex piece of software, it's fantastic to have such can-do people at the end of the phone."

Anneli Smart
Lead for Quality Assurance and Improvement

eNotify

"...was implemented in 2017. Initially staff were concerned that it would make it too easy for learners to call in sick, however this proved not to be the case. It allowed us to identify patterns and trends and to proactively identify those at risk sooner.

eNotify works well alongside eTrackr^{ILP} and, I have to say, it's probably been the least problematic software we've ever had - it just works!"

Anneli Smart

